

The presence of COVID-19 in our communities has significantly impacted our lives, our industry, and our society in countless ways.

From the very beginning of this global health crisis, we challenged ourselves to find ways to help our members to make it through these rapidly changing times without jeopardizing the long term stability of Mutual of Enumclaw.

Over the last several weeks, we've shared how [we're here to help](#) by announcing flexible billing arrangements, waiving late fees, and helping where we can. Today we are announcing additional steps that are designed to support our independent agents and to provide relief to our members in all of the states in our footprint. The reality is that our claims activity has decreased as the gravity of the situation has increased.

## **Personal Lines: Introducing the COVID-19 Recovery Credit for Personal Auto & Homeowners**

We will begin applying a \$50 **COVID-19 Recovery Credit** upon renewal for our member's 12-month term Personal Auto policies, \$25 for 6-month Personal Auto policies, as well as a \$10 credit for Homeowner policies. Pending regulatory approval, members will automatically receive the COVID-19 Recovery Credit at renewal – they will not need to take any action to receive the credit.

### **COVID-19 Recovery Credit Effective Dates:**

Washington, Oregon, Idaho, Utah, and Arizona: June 1, 2020

Montana: June 15, 2020

**Commercial Lines:** We are committed to supporting our members, and we recognize that all businesses have been impacted differently by COVID-19. If you have a business that has been impacted, please contact your Underwriter to discuss coverage or exposure changes for possible premium adjustments.

We take our purpose statement seriously – to build a 500 year old company. We are also committed to be there for our members, to stand by them in good times and bad. If you have any questions about this member relief effort please contact your District Marketing Manager. Thank you for your continued support.